### ENTREPRENEURIAL SKILLS

#### **UNIT CODE:**

# Relationship to occupational standards

This unit addresses the unit of competency: Demonstrate entrepreneurial skills

**Duration of unit:** 70 hours

#### **Unit description**

This unit describes the competencies critical to demonstration of entrepreneurial aptitudes. It involves, developing business innovation strategies, developing new markets, customer base, expanding employed capital and undertaking regional/county expansion while retaining motivated staff.

## **Summary of Learning Outcomes**

- 1. Develop business innovation strategies
- 2. Develop new products/ markets
- 3. Expand customers and product lines
- 4. Motivate all staff/workers
- 5. Expand employed capital base
- 6. Undertake regional/county business expansion

Learning Outcomes, Content and Suggested Assessment Methods

| <b>Learning Outcome</b>                    | Content   | Suggested Assessment<br>Methods   |
|--|---|---|
| Develop business     Innovation strategies | <ul> <li>Innovation in business</li> <li>Business innovation strategies</li> <li>Creativity for business development</li> <li>New technologies in entrepreneurship</li> <li>Linkages with other entrepreneurs</li> <li>Setting strategic directions</li> <li>New ideas and approaches</li> <li>Entrepreneurial skills development</li> <li>Market trends</li> </ul> | <ul> <li>Observation</li> <li>Case studies</li> <li>Individual/group assignments Projects</li> <li>Written</li> <li>Oral</li> </ul> |

| 2. Develop new products/markets       | <ul> <li>Monitoring and anticipating market trends</li> <li>Products and processes in entrepreneurship</li> <li>Business conventions ad exhibitions</li> <li>Business growth refocus</li> <li>Feasibility study for new products</li> <li>Identifying new sources of raw material and resources</li> <li>New target markets/customers</li> <li>Increasing products and services</li> <li>Marketing improvement</li> <li>Intrapreneurship and business growth</li> </ul>  | <ul> <li>Observation</li> <li>Case studies</li> <li>Individual/group assignments</li> <li>Projects</li> <li>Written</li> <li>Oral</li> </ul> |
|---------------------------------------|--|--|
| 3. Expand customers and product lines | <ul> <li>Market demand</li> <li>Regulatory environment</li> <li>Creating product and services competitive advantages</li> <li>Creating royal client base</li> <li>Identifying and maintain new customers and markets</li> <li>Advance product/ service promotions</li> <li>Advance market expansion</li> <li>Small business records management</li> <li>Book keeping and auditing for small businesses</li> <li>Computer application software and programmes</li> <li>ICT in customer and product diversification</li> </ul> | <ul> <li>Oral</li> <li>Observation</li> <li>Case studies</li> <li>Individual/group assignments</li> <li>Projects</li> <li>Written</li> </ul> |
| 4. Motivate staff/workers             | <ul><li> Motivation of workers</li><li> `Communication at workplace<br/>for motivation purpose</li></ul>   | <ul><li>Observation</li><li>Case studies</li><li>Individual/group assignments</li></ul>  |

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|  | <ul> <li>Problem solving</li> <li>Conflict resolution at place of work</li> <li>Good staff/workers relation</li> <li>Team building and team work</li> <li>Staff development and enhancement</li> <li>Culture of continuous improvement</li> </ul>  | <ul><li>Projects</li><li>Written</li></ul>   |
|--|--|--|
| 5. Expand employed capital base                  | <ul> <li>Employed capital in business</li> <li>Business share holdings</li> <li>Types of shares</li> <li>Shares diversification</li> <li>Role of shareholders</li> <li>Entrepreneurship</li> <li>Increasing products and services</li> </ul>   | <ul> <li>Observation</li> <li>Case studies</li> <li>Individual/group assignments</li> <li>Projects</li> <li>Written</li> <li>Oral</li> </ul> |
| 6. Undertake county/ regional business expansion | <ul> <li>Region/ county identification process</li> <li>Regional/ county laws and regulation</li> <li>Business regional/county expansion</li> <li>Regional/ County business expansion</li> <li>Innovation in business</li> <li>Business expansion and diversification</li> <li>Resources for regional/county expansion</li> <li>Small business Strategic Plan</li> <li>Computer software in business development</li> <li>ICT and business growth</li> </ul> | <ul> <li>Observation</li> <li>Case studies</li> <li>Individual/group assignments</li> <li>Projects</li> <li>Written</li> <li>Oral</li> </ul> |

# **Suggested Delivery Methods**

- Instructor led facilitation of theory
- Demonstration by trainer
- Practice by trainee
- Role play

• Case study

# **Recommended Resources**

- Case studies for small businesses
- Business plan templates
- Laptop/ desktop computers
- Internet
- Telephone
- Writing materials

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